



Racking Maintenance

Racking Repairs, Done Right

Trust us to handle your racking repairs and minimise pallet space downtime.



➤ National Coverage

UK and Ireland

Apex Storage Systems stands as one of the largest and most established racking suppliers in the UK.

Our teams and contract services are the go-to choice across more than 11,000 sites, reflecting our far-reaching capabilities and influence in the industry.

With over 2,000 loyal customers under our care, we understand the unique needs of a diverse range of businesses.



“Racking should only be installed by competent people in accordance with the manufacturer’s instructions.”

HSE HSG76: 634, ‘Racking Installation



> Competent People

Racking Repairs, Done Right

On average when we are called in to inspect racking, our SARIs find more than 50% of the defects identified during an inspection are due to poor installation and repair standards.

All of our senior installers have impressive knowledge and a wealth of experience, they are supported on every job by our dedicated installation managers.

This process ensures that every aspect of the repair process adheres to industry standards and the work always meets your expectations.



“The installer should be trained and experienced in the work to be done and should be properly supervised and controlled to ensure that the health and safety of workers and others is safeguarded.”

EN 15635:2008: 3.10, Installer



➤ Replacement Components

Stock Holding

As our customers grow, we grow with them. We appreciate that for some sites, it is difficult to find space to house spare racking materials. Our Midlands based facility allows us to hold stock for customers on our maintenance plans and fulfil repairs in the quickest time-frame.

For general repairs, we are able to despatch spare components quickly, our planners liaise with the installation team to ensure that materials are not sat on site for long periods of time before the installers arrive.

Our great working relationships allow us to supply all known racking manufacturers materials, starting with Apex, Link 51, Planned Storage, Dexion, Stow, and plenty more.

“SEMA, as stated in the various codes of practise generally recommends the repair of damaged racking by the replacement of damaged components with new undamaged component parts.”

SEMA Technical Bulletin 01



Racking Repairs



General Maintenance

Opt for our proactive repair service, often initiated by your internal racking inspections. When your team identifies defects or issues, contact us for expert repairs and component replacement. Our ability to provide the required racking components ensures a streamlined solution, making your warehouse a safer and more efficient space.



Red Risk

Very serious damage requiring immediate action



Amber Risk

Phased offload to be completed over 28 days after which the defect must be re-classified as red risk (see red)



The Inspection Process



Maintenance Contract

Our contract repair service is ideal for those who prefer a proactive and scheduled approach to racking maintenance. We work with you to set up regular repair schedules, aligning with your operational needs. Additionally, we can supply components and even maintain component stocks, ensuring rapid access to necessary items when required.

This tailored maintenance approach guarantees that your racking systems operate optimally, offering you peace of mind.





FAQs

Our Racking Is Damaged, What Do We Do?

Firstly, the racking should be offloaded in accordance with the HSG76 and BS EN 15635 guidelines (see below).

To get your racking back in to service, contact us to arrange racking repairs, you can either send an inspection report or internal inspection sheets.



Red Risk

Very serious damage requiring immediate action



Amber Risk

Phased offload to be completed over 28 days after which the defect must be re-classified as red risk (see red)



Green Risk

Requiring surveillance or monitoring only



FAQs

We Have Had A Racking Inspection And Need To Arrange Repairs.

Great news, you are staying compliant by having a racking inspection completed by external experts.

We are always happy to take a look at inspection reports and quote for any remedial works required.

You can complete the form on our website and submit your inspection report for us to take a look at, or you can email it to us using the contact details in this booklet.



> FAQs

Who Can Repair or Maintain a Racking System?

Racking must only be worked on by competent persons as defined by the HSE.

It is not safe or legal for racking end users to alter their own racking without sufficient training and experience.

All of our installation teams include a supervisor who has a wealth of experience, this is coupled with both formal training and regular on-site safety briefings.

“A competent person is someone who has sufficient training and experience or knowledge and other qualities”
The Management of Health and Safety at Work Regulations 1999





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and warehouse solutions.

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